



The Weekly Pulse of Wholesale Monitoring

The MAY Dealer Update Webinar is next week. We will feature Honeywell CLSS. We do hope to see you!! We are grateful that you have allowed us the honor of monitoring your clients' accounts. As always if you need anything please reach out to the Client Relations team at 800-932-3304, option 2 or wholesale-dealer@sbdinc.com.

April DUW Video

In the live April Dealer Update Webinar we spent time discussing MASweb, MASmobile, the Dealer Portal, Certificate of Monitoring, and Invoices.

[APRIL DUW VIDEO](#)



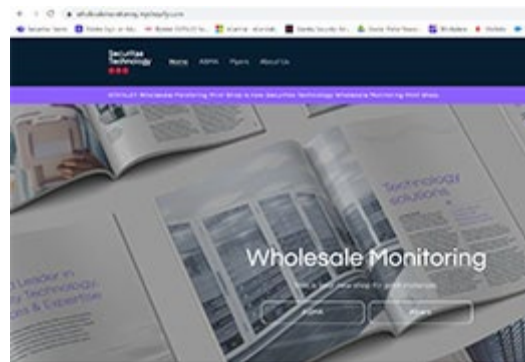
MAY DUW Invite

May 10th at 10am CST
We will be updating on the goings on in Wholesale Monitoring and feature special guest Honeywell and their new solution CLSS

[REGISTER HERE](#)



Regional Spring Meetings



ASMAs through the Storefront

SE Region - May 10th 5-7PM
IEC Office - Riviera Beach

N Central Region - May 11th 5-7PM
Swamp Head Brewery - Gainesville

NW Region - May 25th 5:30 - 7:30PM
Ye Olde Brothers Brewery - Navarre

[REGISTER HERE](#)

You can access the link below. From there you can access flyers and ASMA's. The flyers link will be updated soon. When you click the ASMA link you will be asked for a password. That password is ASMA23! You will then be directed to order your ASMA's at no charge for printing or shipping.

[ACCESS STOREFRONT](#)

UPDATE

Automatic Alarm Handler Update - SMS Leave a Message

Currently AAH delivers an automated voice message to a client's phone in certain cases, but in conditions where an Operator is still the preferred method of contacting our clients this new feature will allow an Operator to send an SMS instead. When an Operator encounters a voicemail greeting on a client's mobile phone, they can immediately send a Site & Alarm specific SMS message advising this customer of the alarm activation. As with any contact made this will also be stamped in Alarm Event History and will allow our Operators to contact an entire call list much in an expedited manner.

Update

- Your support team has not changed.
- We will keep you informed.
- Please submit invoices and payments to Securitas Technology
- Questions: wholesale-dealer@sbdinc.com



Acquisition Update

Securitas acquired Stanley Security on July 23rd. This deal was announced in December of 2021 and as soon as all the regulatory requirements were met the deal completed. So, you're wondering, what does this mean for you? - more value – more technology – global footprint of a security company.

OUTAGE UPDATE PAGE

View notices by logging into the Dealer Portal

UPDATE CONTACT INFO

Has your company or contact info changed?

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